

The following contract is a copy of the contract you sign upon registering with ResNet. This is for reference purposes only. Any questions or concerns should be directed to:

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Network Connection Agreement - Fall/Spring 2006/2007

Overview:

This document serves as a formal agreement with the signed parties that the user of the assigned network connection will be governed by the following policies. It further identifies the services provided by Pittsburg State University Office of Information Services in partnership with University Housing. This document is a subsection of Networked Systems Policy 1 (a copy of this policy can be found below).

Services:

- Local and remote network services via an OIS-installed 10/100baseT Ethernet connection.
- Help requests should be submitted to a ResNet Technician. ResNet Techs will attempt to respond to help requests within 2 working days. All non-network support issues should be directed to vendors or support agencies.
- Virus protection software for Windows operating systems (Mac OS versions available upon request).
- It is expected that non-Windows based users will utilize software update services available to their respective Operating System platform.

Minimum Requirements:

PC/Windows	Macintosh
Windows 2000 or XP 500MHz Pentium-class CPU 32MB RAM 1GB free drive space Network Interface Card (NIC) Ethernet Cable (up to 15 feet)	MacOS X 10.2 500MHz G3-class CPU 64MB RAM 1GB free drive space Network Interface Card (NIC) Ethernet Cable (up to 15 feet)

Note: Non-Windows/Macintosh operating systems are allowed connections on ResNet; however, support is not offered beyond verifying functionality of PSU-owned hardware.

Regulations:

- **PSU-provided virus protection software must be installed and enabled on all computers running the Windows operating system. Additionally, the virus protection software must be configured to obtain automatic updates from official PSU servers (this is default for the ResNet Installer).**
- Only applications and services of an academic nature are officially supported. Support for services like gaming is offered on a best effort basis so long as it does not interfere with the academic mission of the university.
- Routers, hubs, switches, wireless access points, and related devices are not permitted on in the dorms.
- WWW (web), FTP (file), SMTP (email), NNTP (news), etc. servers are not allowed in any form without written permission from Housing and OIS.
- Only Pittsburg State University employees are allowed to install, modify, or remove network jacks and wiring.
- Hacking, cracking, and intentional disruption of local or remote networks or connected systems is forbidden. This includes use of applications to harass other ResNet users.

Failure to abide by these policies can result in loss of service, formal discipline action and/or legal action. Should penalties be warranted, a formal appeal process is available through University Housing, OIS, Student Government and Campus Life. First offence can result in loss of service for 8 (eight) weeks or until the end of the session, whichever is longer. Second offence can result in permanent loss of eligibility for a network connection in any Pittsburg State University Housing room. Action found to be illegal as described by Kansas or Federal Law will be turned over to the appropriate authorities. ***University Housing is not responsible for backing up data, applications or other software. In no event shall University Housing, OIS, or Pittsburg State University be liable for any damages whatsoever (including without limitation, damages for financial loss, research or academic interruption, loss of academic information or other pecuniary or punitive loss) arising out of the installation, use of, or inability to use the network services or hardware and software components installed by the University.***

OIS Network Connection Rules

To provide maximum uninterrupted service, effective use, and security of campus bandwidth and maximum availability of all network services, OIS has established the following rules. Questions regarding the meaning or interpretation of the provisions of these rules and subsequent binding agreements may be directed to the Director of the Office of Information Services.

Definitions:

1. Networked Device: Any computer, telecommunications, or electronic equipment attached to the PSU Network.
2. PSU Network: All connections on the PSU campus that connect to the Administrative, Academic, Library or Internet Services. This includes services on campus and via the KANREN Internet connection.

Rules:

1. OIS retains the right to disconnect from the PSU Network any Networked Device, equipment or network which is deemed to be involved in disruptive behavior. (Behavior which intentionally or unintentionally threatens the security, functionality or physical integrity of the PSU Network including external networks and hosts.)
2. Networked Devices must be configured to automatically obtain their network parameters (such as IP address, subnet mask, and default gateway) from OIS servers.
3. Networked Devices are not allowed to monitor, capture, or analyze general network traffic.
4. Networked Devices must allow scans by designated OIS security devices or systems.
5. Networked Devices are not allowed to be simultaneously connected to the PSU Network and other networks or Internet service providers.